


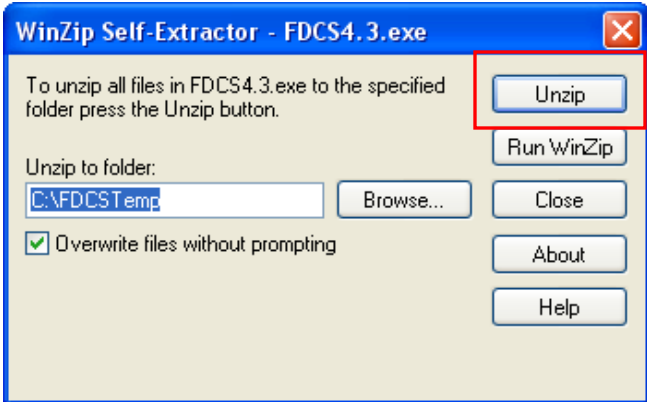
INSTALLING FDACS 4.3


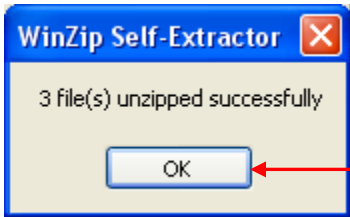
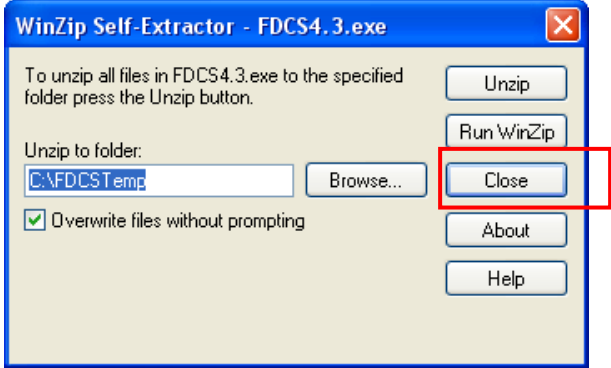

TRAINING AND USER GUIDE

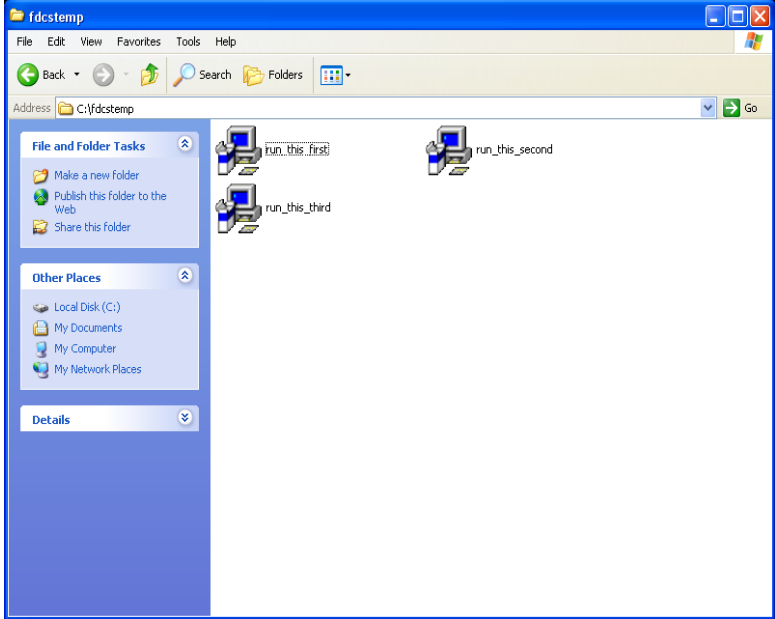
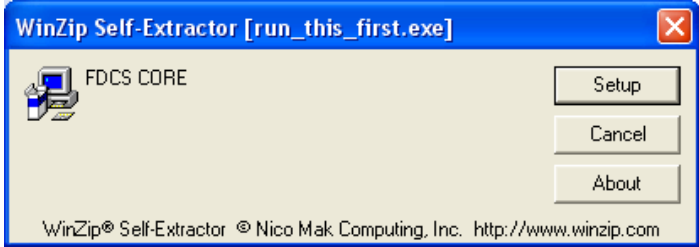
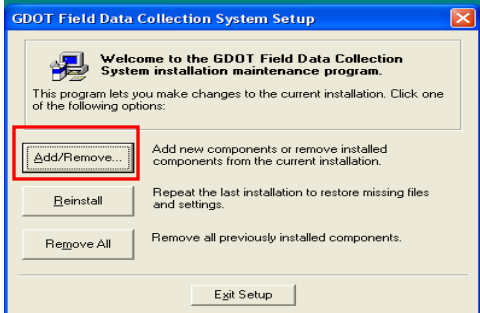
What's Included:

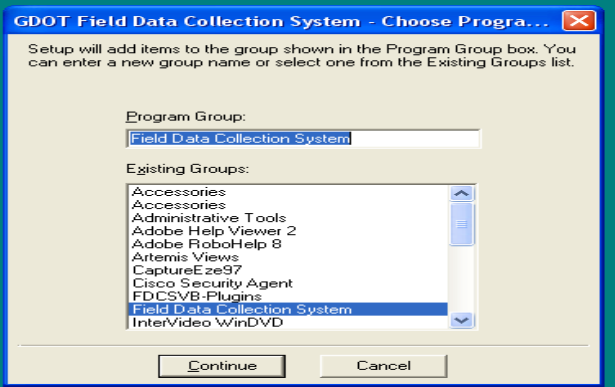
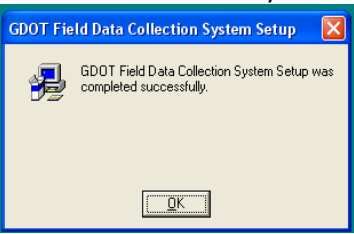
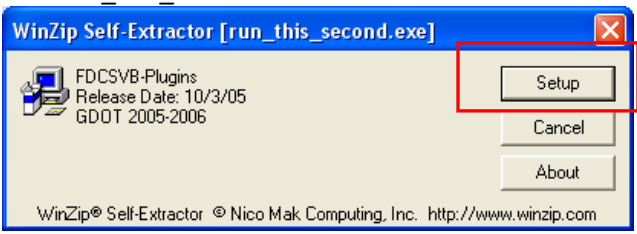
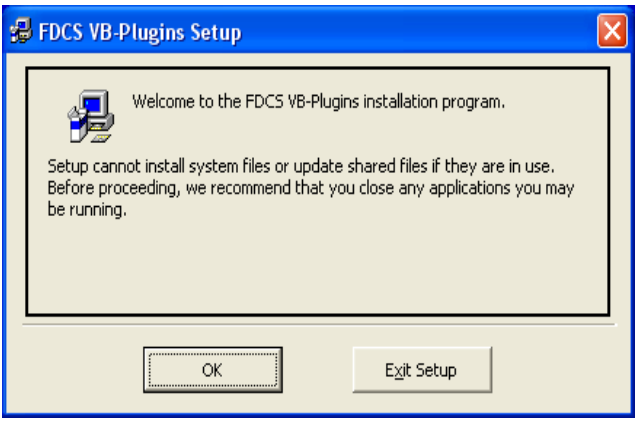
- How to Download FDACS
- How to Install FDACS with a Previous version on your Computer
- How to Perform a Light Install vs. a Full Install

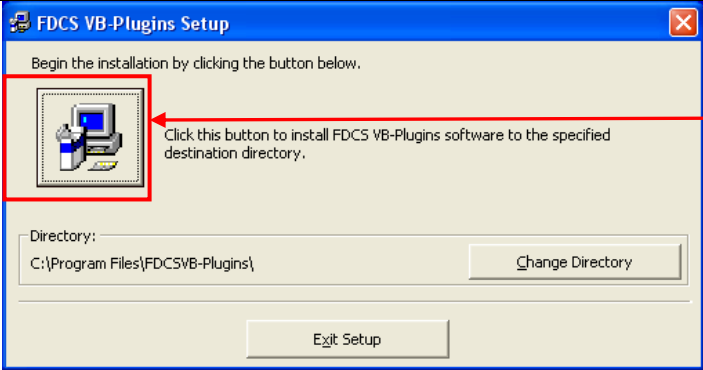
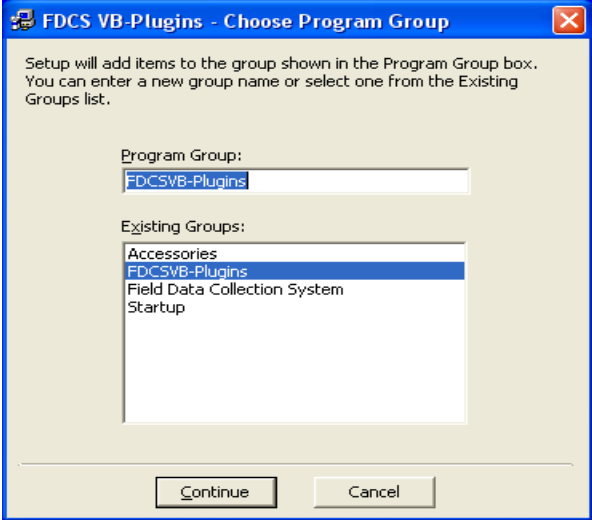
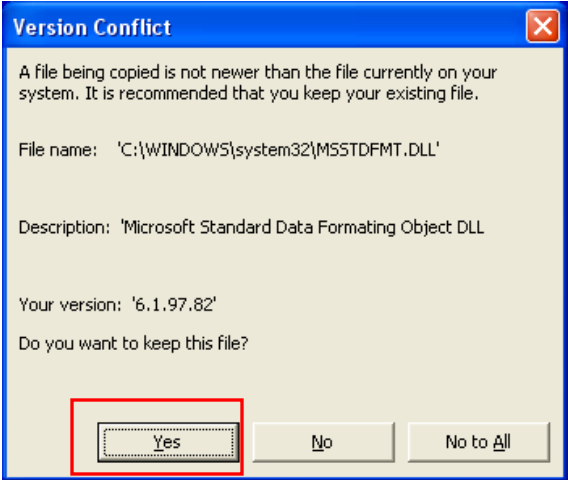
Topic	Description
	Installing FDACS 4.3 Client
Windows 7	<p>Windows 7 installs of FDACS v4.3 are not certified or supported by the Georgia Department of Transportation's Information Technology Division.</p> <p>Furthermore, we do not currently provide technical support for installs of FDACS installed on Windows 7 computers. Preliminary testing of installs of FDACS v4.3 on computers running the Windows 7 operating system appears to be successful. If you choose to proceed with installing FDACS v4.3 on a Windows 7 computer, please note that you will receive error messages. During post install preliminary testing, all results indicate that FDACS v4.3 functions as designed. However, further testing must occur.</p>
Overview	<p>The software is available for installation in several ways:</p> <ul style="list-style-type: none"> • Installing from an Internet download: http://www.dot.ga.gov/doingbusiness/Materials/pages/fdacs.aspx • Windows 7 installs: <p>Additional technical information regarding the operation of this program can be found on the CD-ROM in the DOCS folder. If you did not receive this program on CD-ROM then they can be downloaded from the Internet.</p> <p>You can find links to the latest version of the GDOT Field Data Collection System and related documents at: http://www.dot.ga.gov/doingbusiness/Materials/pages/fdacs.aspx</p> <p>"Users that experience an "Out of Memory" error when installing FDACS 4.3 need to download and install the Microsoft Jet 3.51 update.</p> <p>System Requirements</p> <p>For the best results you should have at least a Microsoft Windows 98 or higher (Windows NT 4 needs service pack 4 or later). This program requires:</p> <ul style="list-style-type: none"> • Access to the Internet (any Internet Service Provider or GDOT Network connection) • Windows 98 or above * • Internet Explorer 5.0 or above • 40 MB of hard disk • 64 MB of ram (256 MB recommended) • 166 MHZ CPU clock (500 MHZ recommended) • May need administrator profile to perform installation <p>* This application is not supported on the Windows 95 operating system. If you are experiencing problems installing FDACS 4.x on Windows 95, please contact your local technical support.</p> <p>**If this software is to be installed on a computer that belongs to your company, you must contact your computer systems administrator and get permission to install it or have them install it for you. <i>Your administrator will also need to make sure that you have write permissions to the GDOTDCS.MDE file</i></p>

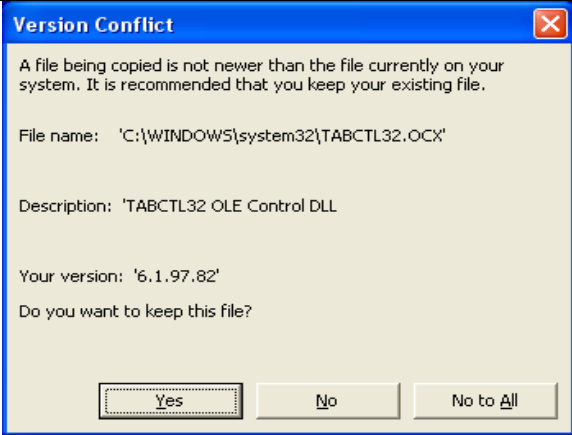

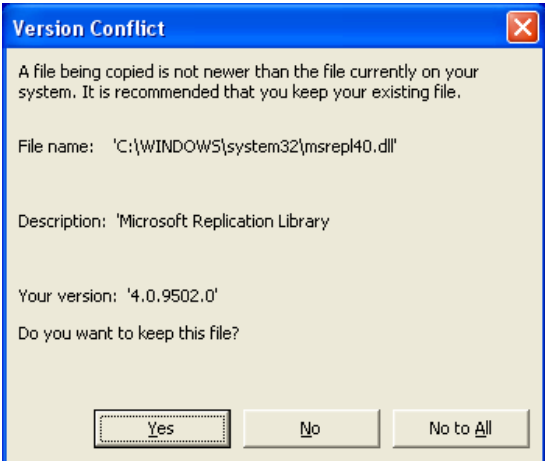
Topic	Description
Installation Instructions for FDCS 4.3	<p>GDOT personnel with access to the network, contractors and producers with high-speed internet connections should download FDCS upgrades from the website. To assist contractors and producers who have slow connections or difficulty downloading from the internet, the TMOS or TSE should Save the install package to a CD-ROM. The CD-ROM can then be taken to the plant or sent by mail.</p> <p>You can find links to the latest version of the GDOT Field Data Collection System and related documents at: http://www.dot.ga.gov/doingbusiness/Materials/pages/fdcs.aspx</p> <p>Note: The most common error that occurs when upgrading is that the user tries to Run the install from the website or the CD-ROM. The installation package MUST be Saved or Copied to the user's Desktop BEFORE it is executed.</p> <p>Many computers will require that the person performing the install be an Administrator or Power User for that computer. Check with your local Technical Support for assistance.</p>
To perform an installation:	<p>Click the Download button</p>  <p>Click the Run button</p>  <p>Click to UnZip. Leave default folder selection c:\fdcsTemp</p>

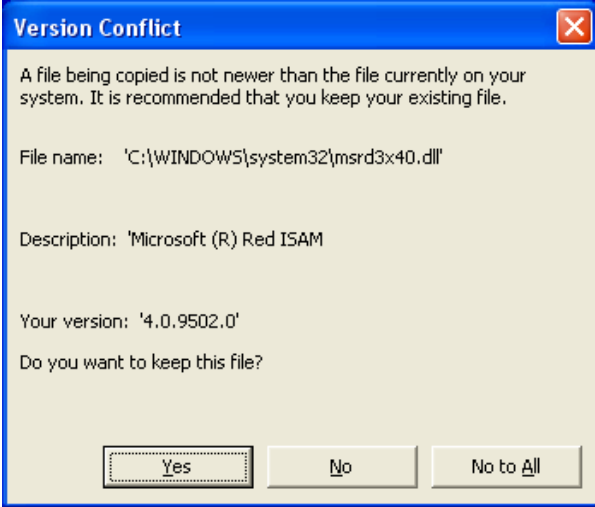
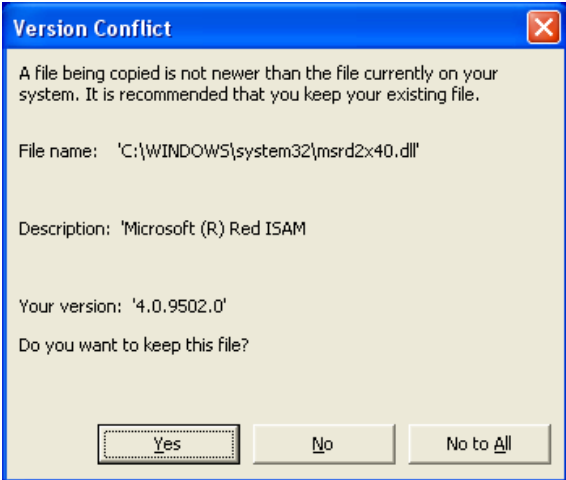
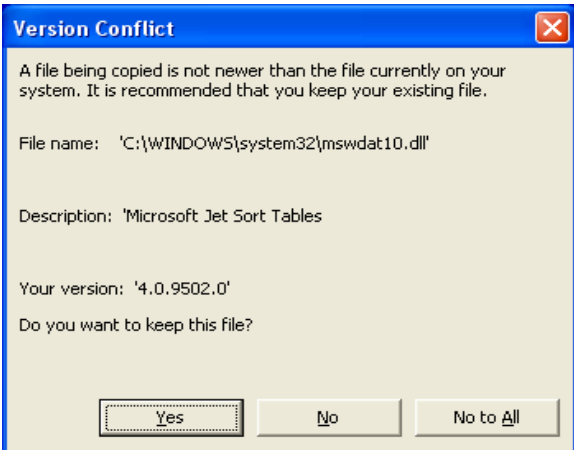
Topic	Description
	<div data-bbox="396 233 1052 674">  </div> <p data-bbox="396 678 1243 709">Please wait while the files are unzipping to the selected file folder</p> <div data-bbox="396 747 743 961">  </div> <div data-bbox="1110 837 1360 947"> <div data-bbox="1110 837 1360 947" style="border: 1px solid red; padding: 5px;">Click OK</div> <div data-bbox="649 898 1104 919" style="border: 1px solid red; position: relative; height: 10px;"> <div style="position: absolute; left: 0; top: -10px; width: 100%; height: 10px; background: linear-gradient(to right, transparent 48%, red 48%, red 52%, transparent 52%);"></div> </div> </div> <p data-bbox="396 968 1330 1037">You will receive the above message indicating that 3 files were unzipped successfully</p> <p data-bbox="396 1085 677 1117">Click the Close button</p> <div data-bbox="396 1121 1003 1486">  </div> <div data-bbox="1101 1121 1396 1467"> <div data-bbox="1101 1121 1396 1467" style="border: 1px solid red; padding: 10px;"> <p>This folder is now on your C:\ drive. Go to this folder. You can click the My Computer icon  on your desktop to get the C:\ drive</p> </div> </div> <p data-bbox="396 1493 860 1524">Go to the unzip c:\FDCSTemp folder</p> <p data-bbox="396 1572 979 1604">Note: Run the three files in order of installation</p>


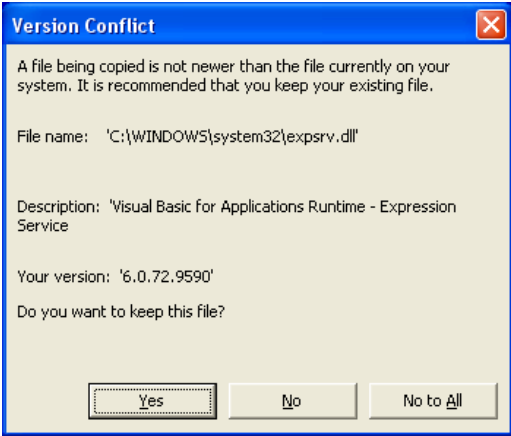

Topic	Description
	<div data-bbox="396 233 1166 848">  </div> <p data-bbox="396 852 644 884">Click <code>run_this_first</code></p> <div data-bbox="396 926 1091 1171">  </div> <p data-bbox="396 1176 526 1207">Click Setup</p> <p data-bbox="396 1247 1018 1278">Please wait setup will search and install components</p> <div data-bbox="396 1278 873 1589">  </div> <p data-bbox="396 1593 747 1625">Click the Add/Remove button</p> <p data-bbox="396 1629 1414 1661">(Note: start at this step if your initial setup failed and you were asked to run this first)</p> <p data-bbox="396 1711 1365 1829">Note: if you have previously installed FDACS please see “Previous Installation” instructions. (go to page 16 before selecting the <code>run_this_first</code> step)</p>


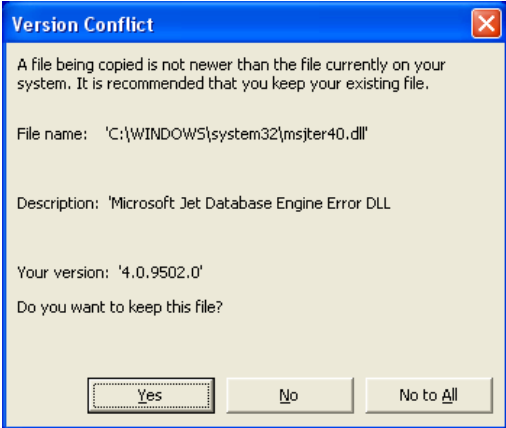

Topic	Description
	<div data-bbox="402 233 1013 617">  <p>GDOT Field Data Collection System - Choose Program...</p> <p>Setup will add items to the group shown in the Program Group box. You can enter a new group name or select one from the Existing Groups list.</p> <p>Program Group: Field Data Collection System</p> <p>Existing Groups: Accessories Accessories Administrative Tools Adobe Help Viewer 2 Adobe RobotHelp 8 Artemis Views CaptureEze97 Cisco Security Agent FDCSVB-Plugins Field Data Collection System InterVideo WinDVD</p> <p>Continue Cancel</p> </div> <p>Click Continue</p> <p>Please wait while the system is being checked</p> <div data-bbox="402 722 753 953">  <p>GDOT Field Data Collection System Setup</p> <p>GDOT Field Data Collection System Setup was completed successfully.</p> <p>OK</p> </div> <p>Click the OK button</p> <hr/> <p>Click run_this_second</p> <div data-bbox="412 1058 1045 1289">  <p>WinZip Self-Extractor [run_this_second.exe]</p> <p>FDCSVB-Plugins Release Date: 10/3/05 GDOT 2005-2006</p> <p>Setup Cancel About</p> <p>WinZip® Self-Extractor © Nico Mak Computing, Inc. http://www.winzip.com</p> </div> <div data-bbox="1133 1058 1421 1262" style="border: 1px solid red; padding: 5px;"> <p>This is the second step of the installation process. Click the Setup button.</p> </div> <p>Click the Setup Button</p> <div data-bbox="412 1352 1045 1772">  <p>FDCS VB-Plugins Setup</p> <p>Welcome to the FDCS VB-Plugins installation program.</p> <p>Setup cannot install system files or update shared files if they are in use. Before proceeding, we recommend that you close any applications you may be running.</p> <p>OK Exit Setup</p> </div> <p>Click the OK button</p>


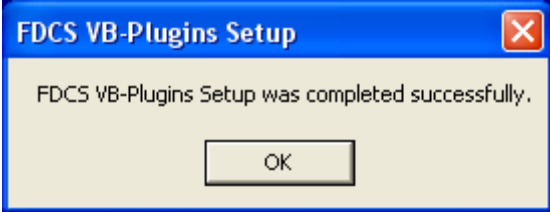

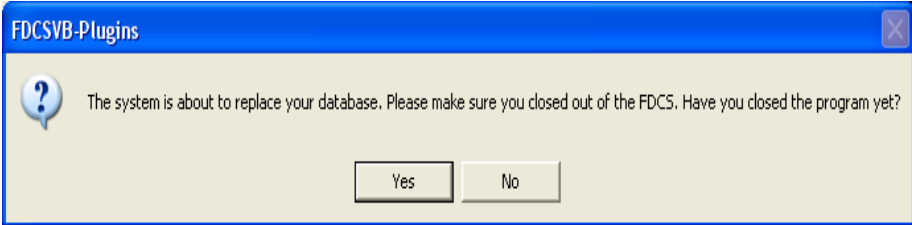
Topic	Description
	<div data-bbox="412 233 1110 600">  <p>This is the FDACS VB_Plugins setup. Click the Setup button</p> </div> <p>Click the Installation button to install FDACS VB-Plugins software</p> <div data-bbox="412 674 1000 1190">  <p>Click Continue</p> </div> <div data-bbox="412 1262 976 1738">  <p>There will be several version conflict popup windows. Be sure to Click <u>YES</u> to keep your current file.</p> </div>

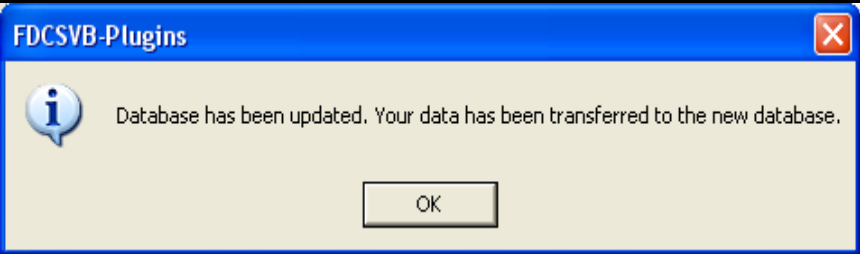
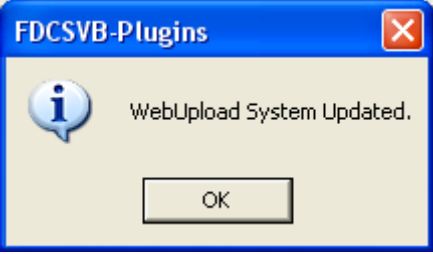
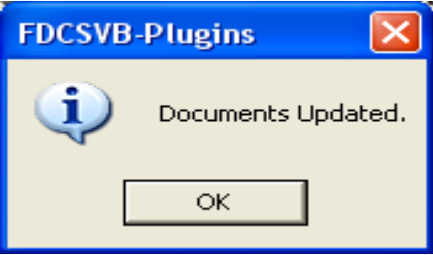
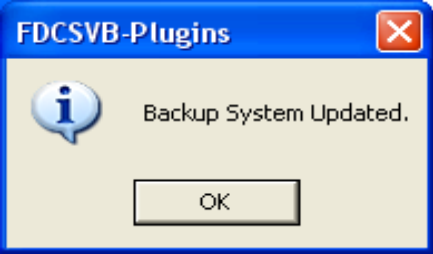
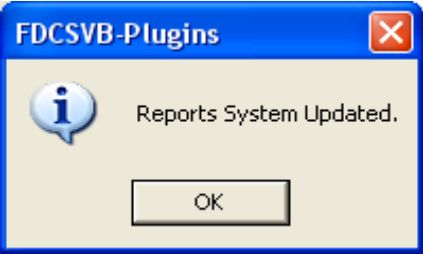
Topic	Description
	<div><p>A file being copied is not newer than the file currently on your system. It is recommended that you keep your existing file.</p><p>File name: 'C:\WINDOWS\system32\TABCTL32.OCX'</p><p>Description: 'TABCTL32 OLE Control DLL'</p><p>Your version: '6.1.97.82'</p><p>Do you want to keep this file?</p><p><input type="button" value="Yes"/> <input type="button" value="No"/> <input type="button" value="No to All"/></p></div> <p>Click YES again to keep your current file</p> <div><p>A file being copied is not newer than the file currently on your system. It is recommended that you keep your existing file.</p><p>File name: 'C:\WINDOWS\system32\msjtes40.dll'</p><p>Description: 'Microsoft Jet Expression Service'</p><p>Your version: '4.0.9502.0'</p><p>Do you want to keep this file?</p><p><input type="button" value="Yes"/> <input type="button" value="No"/> <input type="button" value="No to All"/></p></div> <p>Click YES again to keep your current file</p> <div><p>A file being copied is not newer than the file currently on your system. It is recommended that you keep your existing file.</p><p>File name: 'C:\WINDOWS\system32\msrepl40.dll'</p><p>Description: 'Microsoft Replication Library'</p><p>Your version: '4.0.9502.0'</p><p>Do you want to keep this file?</p><p><input type="button" value="Yes"/> <input type="button" value="No"/> <input type="button" value="No to All"/></p></div> <p>Click YES to keep your current file</p>

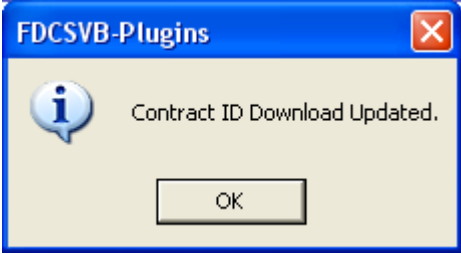
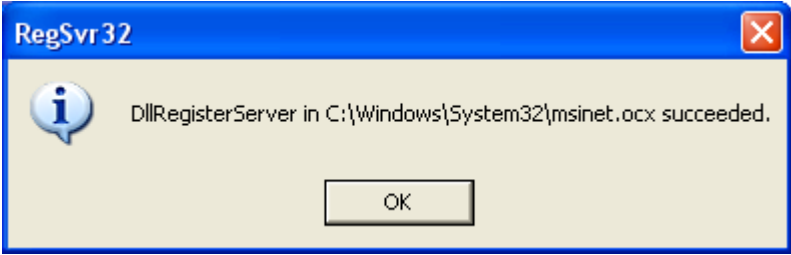
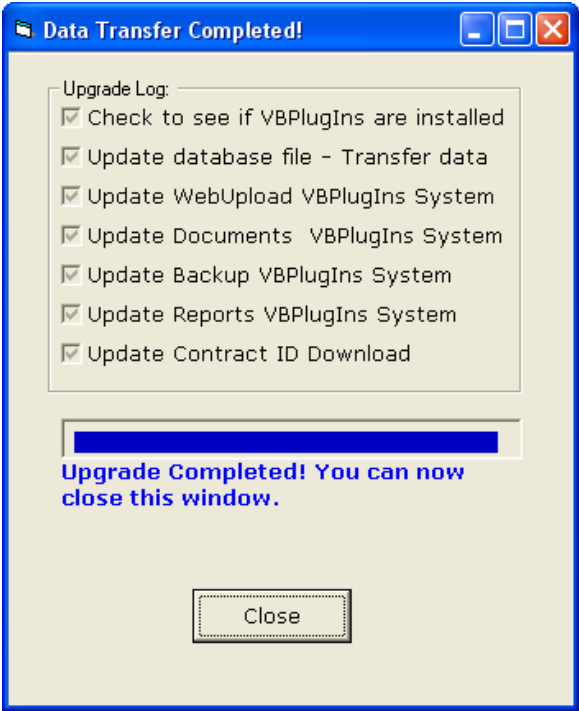

Topic	Description
	<div><p>Version Conflict</p><p>A file being copied is not newer than the file currently on your system. It is recommended that you keep your existing file.</p><p>File name: 'C:\WINDOWS\system32\msrd3x40.dll'</p><p>Description: 'Microsoft (R) Red ISAM'</p><p>Your version: '4.0.9502.0'</p><p>Do you want to keep this file?</p><p>Yes No No to All</p></div> <p>Click YES to keep your current file</p> <div><p>Version Conflict</p><p>A file being copied is not newer than the file currently on your system. It is recommended that you keep your existing file.</p><p>File name: 'C:\WINDOWS\system32\msrd2x40.dll'</p><p>Description: 'Microsoft (R) Red ISAM'</p><p>Your version: '4.0.9502.0'</p><p>Do you want to keep this file?</p><p>Yes No No to All</p></div> <p>Click YES to keep your current file</p> <div><p>Version Conflict</p><p>A file being copied is not newer than the file currently on your system. It is recommended that you keep your existing file.</p><p>File name: 'C:\WINDOWS\system32\msxdat10.dll'</p><p>Description: 'Microsoft Jet Sort Tables'</p><p>Your version: '4.0.9502.0'</p><p>Do you want to keep this file?</p><p>Yes No No to All</p></div> <p>Click YES to keep your current file</p>

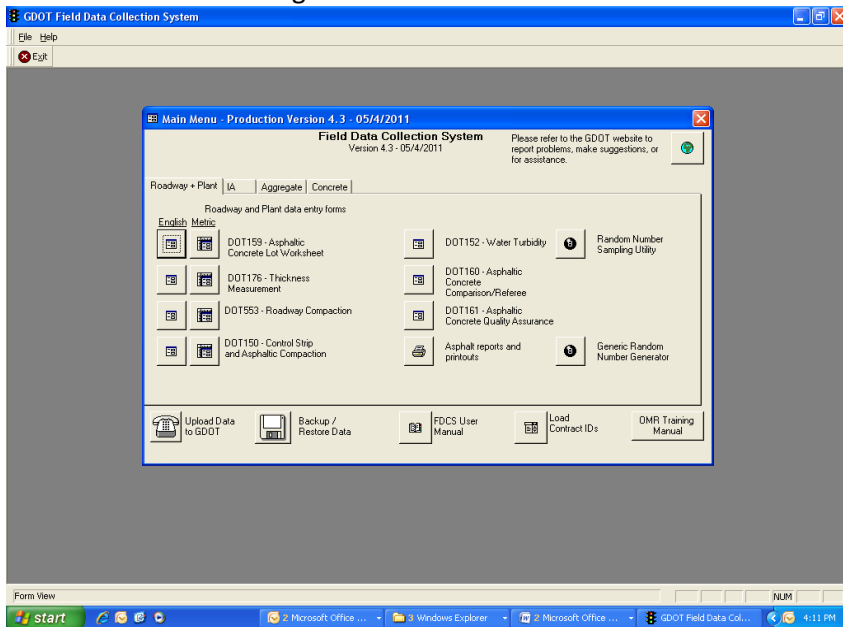
Topic	Description
	<div><p>Click YES to keep your current file</p></div> <div><p>Click YES to keep your current file</p></div> <div><p>Click YES to keep your current file</p></div>

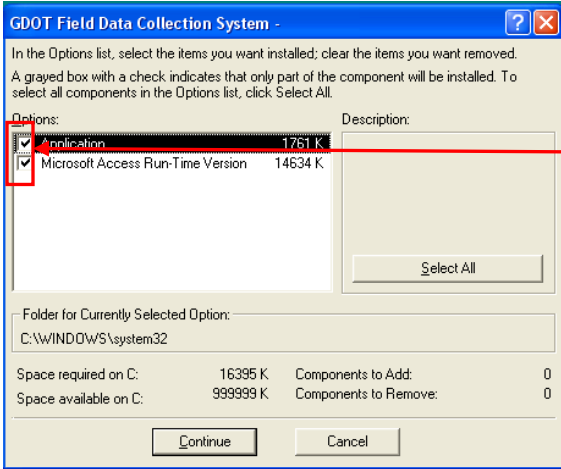
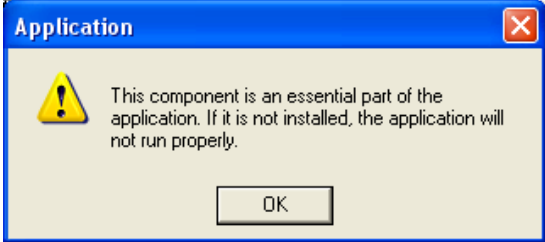
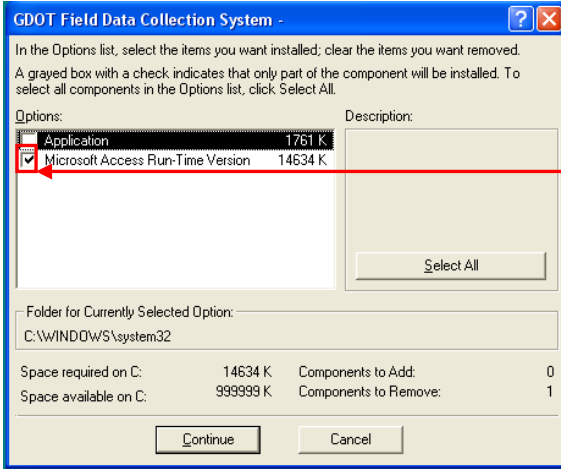
Topic	Description
	<div><p>A file being copied is not newer than the file currently on your system. It is recommended that you keep your existing file.</p><p>File name: 'C:\WINDOWS\system32\msjint40.dll'</p><p>Description: 'Microsoft Jet Database Engine International DLL'</p><p>Your version: '4.0.9502.0'</p><p>Do you want to keep this file?</p><p><input checked="" type="button" value="Yes"/> <input type="button" value="No"/> <input type="button" value="No to All"/></p></div> <p>Click YES to keep your current file</p> <div><p>A file being copied is not newer than the file currently on your system. It is recommended that you keep your existing file.</p><p>File name: 'C:\WINDOWS\system32\msjter40.dll'</p><p>Description: 'Microsoft Jet Database Engine Error DLL'</p><p>Your version: '4.0.9502.0'</p><p>Do you want to keep this file?</p><p><input checked="" type="button" value="Yes"/> <input type="button" value="No"/> <input type="button" value="No to All"/></p></div> <p>Click YES to keep your current file</p> <div><p>A file being copied is not newer than the file currently on your system. It is recommended that you keep your existing file.</p><p>File name: 'C:\WINDOWS\system32\msjet40.dll'</p><p>Description: 'Microsoft Jet Engine Library'</p><p>Your version: '4.0.9511.0'</p><p>Do you want to keep this file?</p><p><input checked="" type="button" value="Yes"/> <input type="button" value="No"/> <input type="button" value="No to All"/></p></div> <p>Click YES to keep your current file</p>

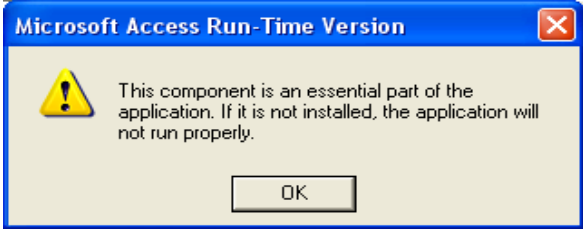
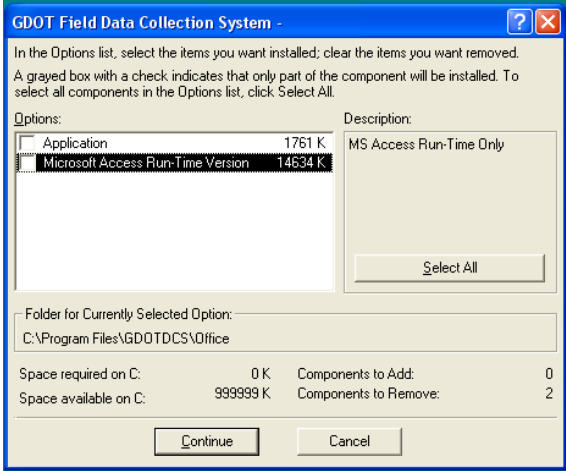


Topic	Description
	 <p>A file being copied is not newer than the file currently on your system. It is recommended that you keep your existing file.</p> <p>File name: 'C:\Program Files\Common Files\Microsoft Shared\DAO\dao360.dll'</p> <p>Description: 'Microsoft DAO 3.6 Object Library'</p> <p>Your version: '3.60.9512.0'</p> <p>Do you want to keep this file?</p> <p>Buttons: Yes, No, No to All</p> <p>Click YES to keep your current file</p> <p>Next You will see the below image</p>  <p>FDACS VB-Plugins Setup was completed successfully.</p> <p>Button: OK</p> <p>Click the OK button</p> <p>Finally click run_this_third</p>  <p>FDACS Production Version 4.3 Georgia Department of Transportation Release Date: 04/01/2011 (c) 2011</p> <p>Buttons: Setup, Cancel, About</p> <p>WinZip® Self-Extractor © Nico Mak Computing, Inc. http://www.winzip.com</p> <p>This is the run_this_third Setup button. Click to run the third step of the installation process</p> <p>Click the Setup button</p>  <p>The system is about to replace your database. Please make sure you closed out of the FDACS. Have you closed the program yet?</p> <p>Buttons: Yes, No</p> <p>Click the YES button</p>

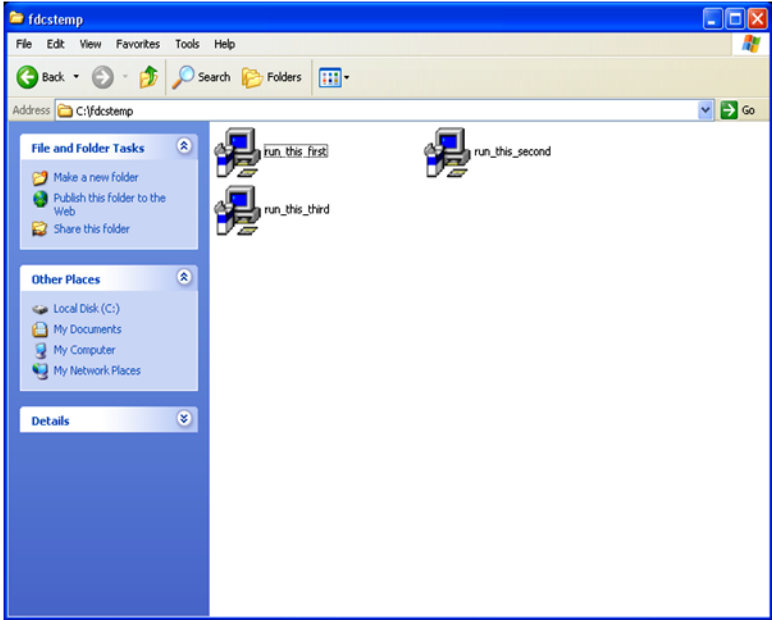
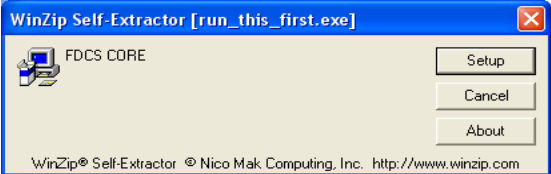
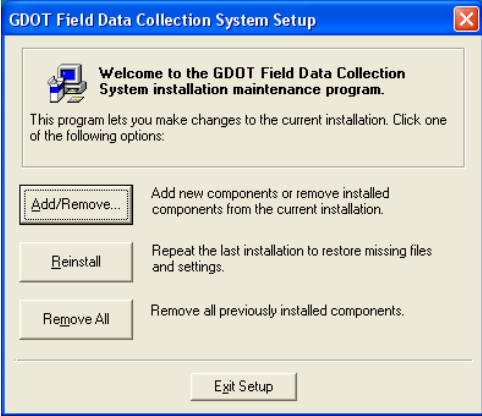
Topic	Description
	<div data-bbox="414 231 1269 483">A blue-titled dialog box with a blue header bar containing the text "FDACS VB-Plugins" and a red close button. The main area is light beige and contains an information icon (a blue circle with a white 'i') on the left and the text "Database has been updated. Your data has been transferred to the new database." on the right. At the bottom center is an "OK" button.</div> <p>Click the OK button</p> <div data-bbox="414 556 844 808">A blue-titled dialog box with a blue header bar containing the text "FDACS VB-Plugins" and a red close button. The main area is light beige and contains an information icon (a blue circle with a white 'i') on the left and the text "WebUpload System Updated." on the right. At the bottom center is an "OK" button.</div> <p>Click the OK button</p> <div data-bbox="414 877 844 1129">A blue-titled dialog box with a blue header bar containing the text "FDACS VB-Plugins" and a red close button. The main area is light beige and contains an information icon (a blue circle with a white 'i') on the left and the text "Documents Updated." on the right. At the bottom center is an "OK" button.</div> <p>Click the OK button</p> <div data-bbox="414 1199 844 1451">A blue-titled dialog box with a blue header bar containing the text "FDACS VB-Plugins" and a red close button. The main area is light beige and contains an information icon (a blue circle with a white 'i') on the left and the text "Backup System Updated." on the right. At the bottom center is an "OK" button.</div> <p>Click the OK button</p> <div data-bbox="414 1520 834 1772">A blue-titled dialog box with a blue header bar containing the text "FDACS VB-Plugins" and a red close button. The main area is light beige and contains an information icon (a blue circle with a white 'i') on the left and the text "Reports System Updated." on the right. At the bottom center is an "OK" button.</div> <p>Click the OK button</p>

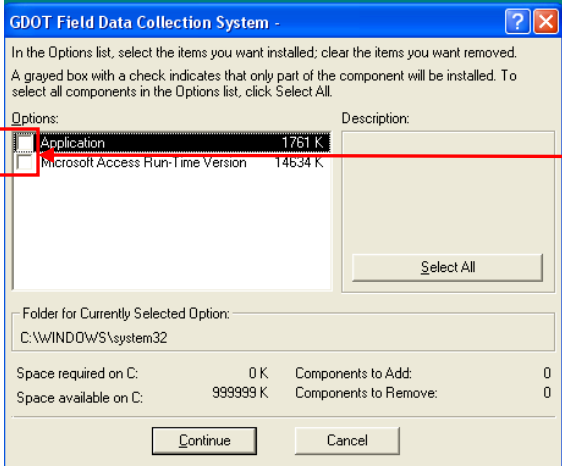
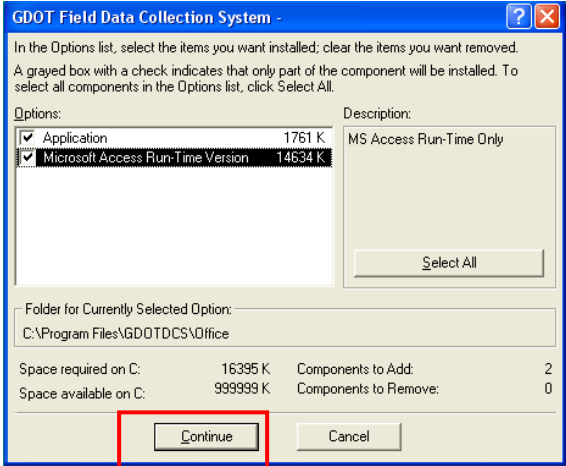
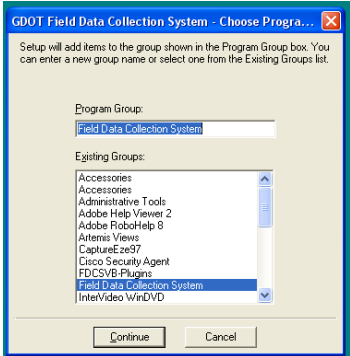
Topic	Description
	<div data-bbox="412 233 870 485">  </div> <p data-bbox="412 489 505 516">Click OK</p> <div data-bbox="412 554 1198 806">  </div> <p data-bbox="412 810 505 837">Click OK</p> <div data-bbox="412 875 987 1581">  </div> <p data-bbox="412 1619 1081 1686">The Database is updated and the Installation is complete Click the Close button</p> <p data-bbox="440 1728 1118 1755">The Traffic light signal icon will be visible on your desktop</p> <div data-bbox="440 1759 532 1856">  </div> <p data-bbox="440 1860 647 1877">Field Data collection system</p> <div data-bbox="1149 1633 1412 1866" style="border: 1px solid red; padding: 5px;"> <p data-bbox="1166 1650 1365 1856">Double click the FDACS link (this is the Traffic Signal icon on your desktop) to test your installation</p> </div>





Topic	Description
	<p>You will see the following screen.</p>  <p>The screenshot shows the 'Main Menu - Production Version 4.3 - 05/11/2011' window. It features a menu bar with 'File' and 'Help'. Below the menu bar, there are tabs for 'Roadway + Plant', 'IA', 'Aggregate', and 'Concrete'. The 'Roadway + Plant' tab is selected, showing a grid of icons for various data entry forms. The grid includes icons for DOT159 - Asphaltic Concrete Lot Worksheet, DOT176 - Thickness Measurement, DOT1553 - Roadway Compaction, DOT150 - Control Strip and Asphaltic Compaction, DOT152 - Water Turbidity, DOT160 - Asphaltic Concrete Comparison/Reference, DOT161 - Asphaltic Concrete Quality Assurance, and Asphalt reports and printouts. There are also buttons for 'Random Number Sampling Utility' and 'Generic Random Number Generator'. At the bottom of the window, there are buttons for 'Upload Data to GDOT', 'Backup / Restore Data', 'FDCS User Manual', 'Load Contract IDs', and 'OMR Training Manual'. The window is titled 'Field Data Collection System' and 'Version 4.3 - 05/11/2011'. A message on the right side of the window says: 'Please refer to the GDOT website to report problems, make suggestions, or for assistance.'</p>

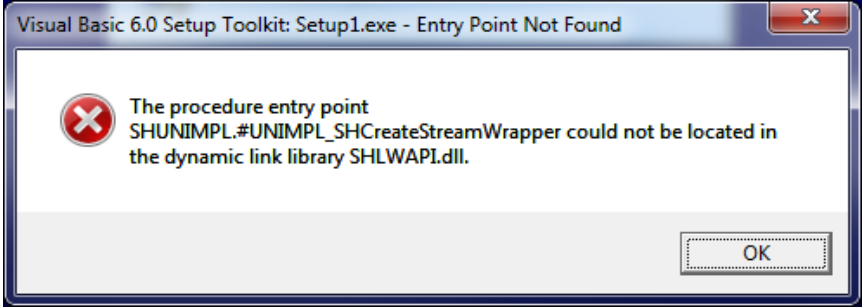
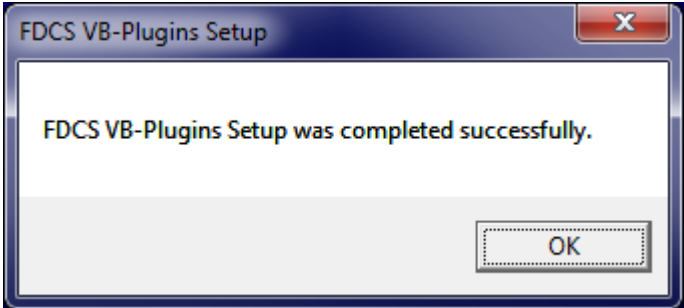
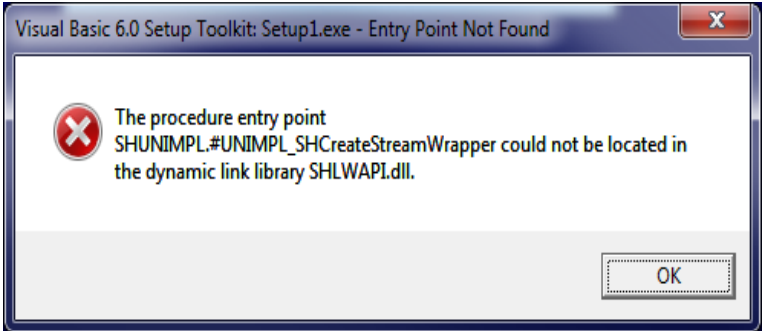
Topic	Description
<p>For Previous Installations follow the below step by step instructions</p>	<p>The below image is displayed when you have previously installed FDCS and clicked the Add/Remove button. These are files that have been previously installed on your computer and they must be removed before starting the installation run this first process.</p>  <p>The two check boxes are preselected if you have previously installed FDCS. Be sure to Uncheck the checked boxes.</p> <p>Uncheck the Applications Check box first</p> <p>The following screen displays</p>  <p>Click the OK button</p>  <p>Click the checked box to uncheck.</p> <p>Uncheck the Microsoft Access Run-Time Version check box and then click Continue</p>

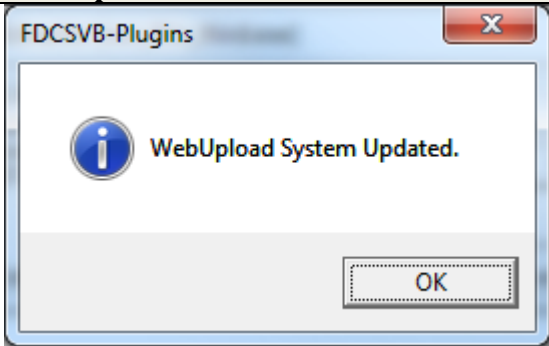
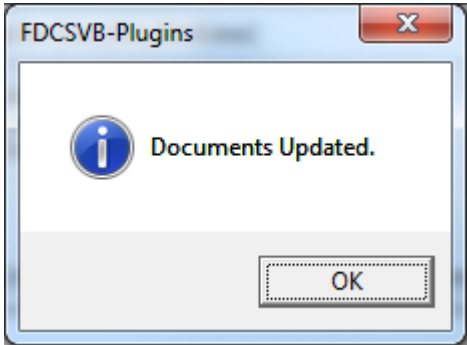
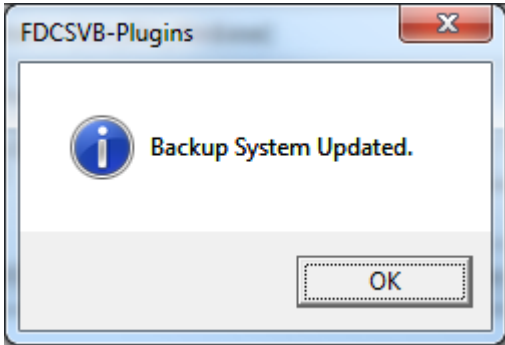
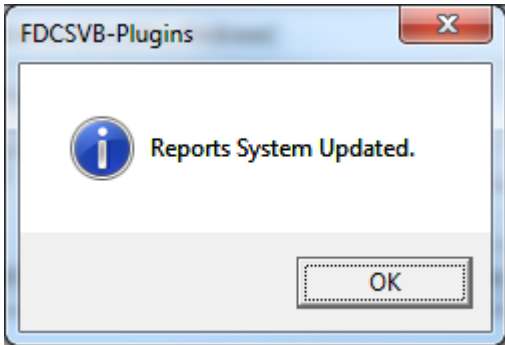
Topic	Description
	<p>The following screen displays</p>  <p>Click the OK button</p>  <p>Click the Continue button</p> <p>The below screen displays:</p>  <p>Click the YES button</p> <p>Please wait while the system update removes the two items</p> <p>You will see the below screen:</p>  <p>Click the OK button</p> <p>You have modified your system and now you are ready to load FDCS 4.3</p>

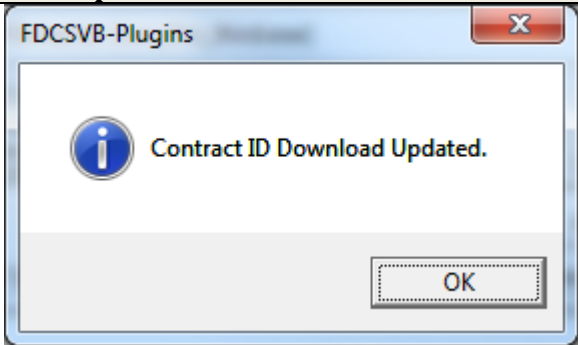
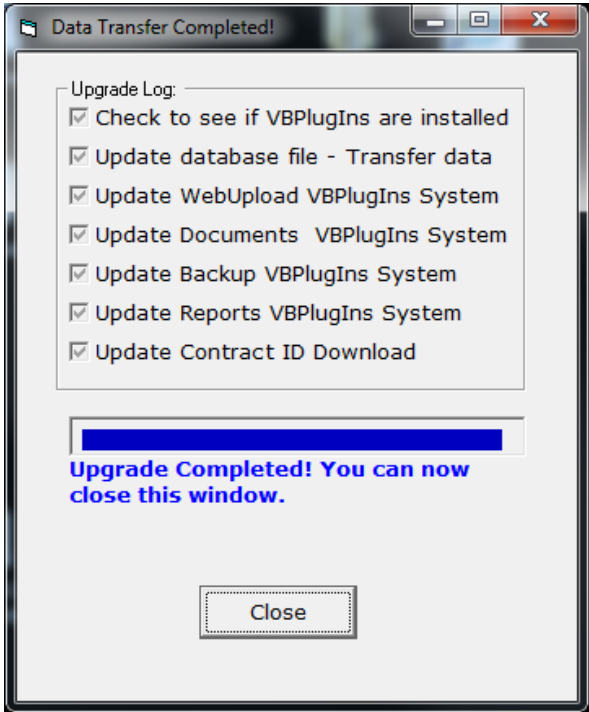

Topic	Description
	<p>Go to the C:\FDCSTemp folder and select run_this_first</p> <p>Remember: this is the folder that you installed on your C:\ drive.</p>  <p>You will see the setup screen</p>  <p>Setup will search for installed components and then you will see the below screen</p>  <p>Click the Add/Remove button</p>

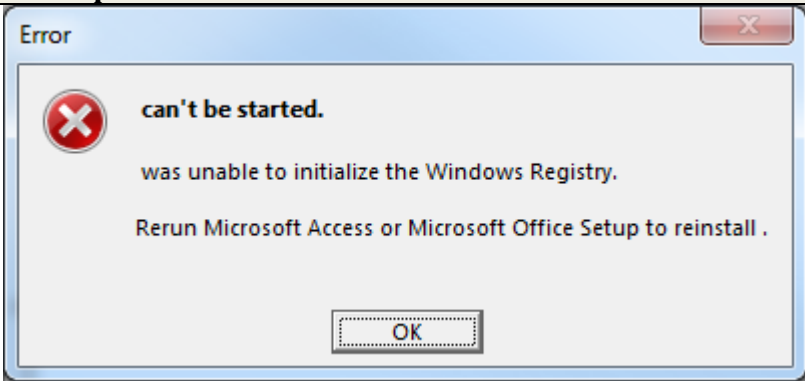
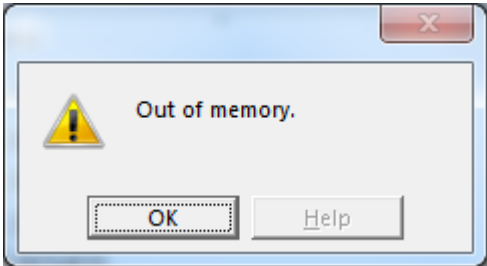
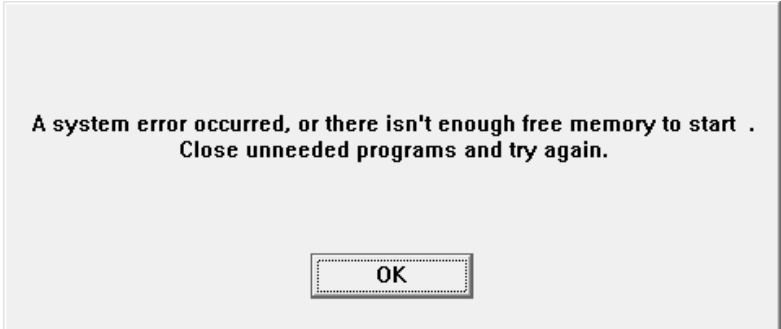
Topic	Description
	<p data-bbox="396 237 776 264">Check the two unchecked boxes</p> <div data-bbox="396 268 954 730">  </div> <div data-bbox="1166 338 1404 525"> <p data-bbox="1182 352 1388 489">Now is the time to check the two unchecked boxes.</p> </div> <p data-bbox="396 741 1425 804">Check both the Application and Microsoft Access Run-Time Version. This is done to get the latest version of files. If not the application will not run properly.</p> <div data-bbox="409 842 971 1304">  </div> <p data-bbox="396 1310 1120 1337">Once you have checked both boxes click the <u>Continue</u> button</p> <div data-bbox="409 1375 756 1728">  </div> <p data-bbox="396 1734 698 1761">Click the Continue button</p>

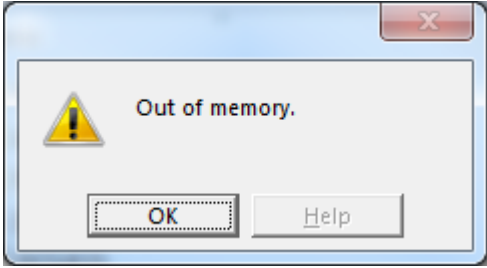
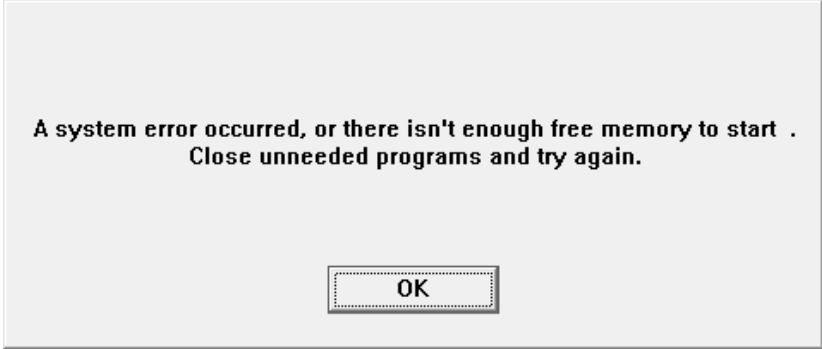
Topic	Description
	<div data-bbox="402 237 776 323">  Setup is checking for necessary disk space... </div> <p>Setup will check for necessary disk space</p> <div data-bbox="402 401 776 632">  <p>GDOT Field Data Collection System Setup was completed successfully.</p> <p>OK</p> </div> <p>The above message will display, if setup is successful.</p> <div data-bbox="402 705 938 999">  <p>GDOT Field Data Collection System Setup was not completed successfully.</p> <p>OK</p> </div> <p>If this screen is displayed then you must run <code>run_this_first</code> again to reset some system components. The system will perform the reset for you. (see page 18) Only perform <code>run_this_first</code> again if you get this message. If not you will click the Continue button below.</p> <div data-bbox="402 1182 1122 1446">  <p>Welcome to the GDOT Field Data Collection System installation program.</p> <p>Setup cannot install system files or update shared files if the files are in use. Before continuing, close any open applications.</p> <p>Continue Exit Setup</p> </div> <p>Now Click Continue</p> <p>Note: You can now go to the top of the page and start with run_this_second (see page 18) during the installation of <code>run_this_second</code> you may see the Windows installation setup message. (See page 21)</p> <p>Note: after successfully installing <code>run_this_second</code> proceed to run this third.</p>

Topic	Description
Window 7	<p>Installation Message</p> <p>If you are installing using Windows 7 the following messages may be displayed as you perform an installation. (see “To Perform an Installation”) You must run the installation process as an administrator.</p> <p>On the run_this_second step you may see the following messages: (run this second can be found on page 18)</p>  <p>Click OK</p>  <p>Click OK</p> <p>On the run_this_third Install you may see the following messages: (run this third can be found on page 18)</p>  <p>Click OK</p>

Topic	Description
	<div data-bbox="349 226 894 569">  <p>FDCSV-B-Plugins</p> <p>i WebUpload System Updated.</p> <p>OK</p> </div> <p data-bbox="349 575 444 600">Click OK</p> <div data-bbox="349 638 812 980">  <p>FDCSV-B-Plugins</p> <p>i Documents Updated.</p> <p>OK</p> </div> <p data-bbox="349 987 444 1012">Click Ok</p> <div data-bbox="349 1050 850 1392">  <p>FDCSV-B-Plugins</p> <p>i Backup System Updated.</p> <p>OK</p> </div> <p data-bbox="349 1398 444 1423">Click OK</p> <div data-bbox="349 1461 850 1803">  <p>FDCSV-B-Plugins</p> <p>i Reports System Updated.</p> <p>OK</p> </div> <p data-bbox="349 1810 444 1835">Click OK</p>

Topic	Description
	<div data-bbox="349 226 922 569">  </div> <p data-bbox="349 573 444 604">Click OK</p> <div data-bbox="349 638 933 1346">  </div> <p data-bbox="349 1350 472 1381">Click Close</p> <p data-bbox="349 1386 969 1451">Database is updated and the Installation is complete Click the Close button</p> <p data-bbox="349 1493 1002 1524">A Traffic light signal icon will be visible on your desktop</p> <div data-bbox="349 1528 440 1623">  </div> <p data-bbox="349 1627 477 1671">Field Data collection system</p> <p data-bbox="349 1707 985 1738">Double click the FDCS Icon on desktop to launch FDCS</p>

Topic	Description
	<div data-bbox="350 226 1149 604">  </div> <p data-bbox="350 611 1268 674">Click OK Set the MSACCESS.EXE to run as administrator and as Windows XP SP3 mode.</p> <div data-bbox="350 709 833 972">  </div> <p data-bbox="350 978 444 1003">Click OK</p> <div data-bbox="350 1045 1125 1371">  </div> <div data-bbox="1166 1041 1427 1373" style="border: 1px solid red; padding: 5px;"> <p data-bbox="1182 1056 1411 1297">If you have printed this book you will need to open Internet Explorer and type the below path in the address bar.</p> </div> <p data-bbox="350 1377 1422 1476">Click OK "Users that experience an "Out of Memory" error when installing FDCS 4.3 need to download and install the Microsoft Jet 3.51 update. " the actual link is:</p> <p data-bbox="350 1507 1422 1570">http://www.microsoft.com/download/en/details.aspx?displaylang=en&id=13868</p>

Topic	Description
Installation Concerns	<p>For technicians or plants who are upgrading their equipment, it is highly recommended that they do a Backup of their data on the “old” computer, install FDCS Client on the “new” computer, and then restore their data on the new computer. This is the simplest method.</p> <p>For assistance with a computer that “crashed” and FDCS data appears to be lost, please contact the GDOT IT Solution Center or by calling 404-631-1220</p> <p>GDOT FDCS did not install successfully. If you receive this message after run_this_first, you can try to run again and the application will attempt to reinstall. This should work, however, if it doesn’t please contact the Solutions Center.</p>
	<p>IF you get these messages:</p> <div data-bbox="358 632 841 898">  </div> <p>Click OK</p> <div data-bbox="358 968 1175 1314">  </div> <p>Click OK</p> <p>"Users that experience an "Out of Memory" error when installing FDCS 4.3 need to download and install the Microsoft Jet 3.51 update. " the actual link is:</p> <p>http://www.microsoft.com/download/en/details.aspx?displaylang=en&id=13868</p> <div data-bbox="1229 968 1490 1302" style="border: 1px solid red; padding: 5px;"> <p>If you have printed this book you will need to open Internet Explorer and type the below path in the address bar.</p> </div>